Agrani Bank PLC. Head Office, 9/D, Dilkhusha C/A, Dhaka-1000.

Vacancy Announcement for the post of

Chief Information Technology Officer (CITO) in the rank of General Manager.

Agrani Bank PLC. a State Owned Commercial Bank invites proposals for providing services as Chief Information Technology Officer (CITO) in the rank of General Manager as contractual basis with full executive power, responsibility and accountability of the Information Technology Division in the Bank from eligible Bangladeshi candidates who must have qualifications and experiences mentioned below:

Educational Qualification:

The candidate must have minimum Bachelor degree in computer science/computer engineering, Physics, Applied Physics, Mathemetics, Statistics or Electrical & Electronics engineering (EEE) from any recognise university or Post Graduate Degree in any subject with Diploma in ICT.

The Candidate must be a member/associate member from any recognise/registered computer society.

Job Experience:

- The candidate must have at least 12 years experience in the field of Information and Communication Technology (ICT) including 5 (five) years experience in a Bank or Financial Institution
- He/She must have experience in Banking IT related Policy and Planning, Financial Network and Application, Financial Information Systems, Cyber Security Technology, Payment Technology etc.
- He/She should be proficient in translating banking business into technological solutions.
- Substantial exposure to data processing, hardware platforms, enterprise software applications and outsourced systems.
- Experience with systems design and development from business requirements analysis through day-to-day management.
- Excellent written and oral communication skills both Bengali & English.
- Ability to present ideas in business-friendly and user-friendly language.
- Experience of Core Banking Solution, Internet Banking, Mobile Banking, ATM & POS, BACH, BEFTN etc will be preferred.
- The candidate must have knowledge on Computer Network System, Server System, Cloud Computing, Database etc.

Additional Experience:

- Any Creative and Innovative Footstep in Banking/Financial sectors.
- Any Publication in National/International Journals.

Age Limit : Minimum age 50 years as on 30-11-2025.

Employment Status : Contractual and Full-time.

Tenure : Initially 02 (two) years.

Remuneration : Negotiable. **Application deadline** : 30-11-2025.

Job Description/Terms of Reference (ToR):

- To be responsible for the successful implementation of the IT-related recommendations made by the management as defined in the long-term management plan of the Bank.
- b) To work with the management of the Bank to introduce best practices in the field of Information Technology Systems and networking including CRM, ATM, Digital Wallet, Mobile Banking, Agent Banking, Internet Banking, POS, Fintech, Regtech, Blockchain technology and the Latest IT Products/Innovations
- c) To design and communicate an IT strategy and policy for the Bank, Create appropriate policies and practices and disaster planning, Develop policies and procedures for hiring IT Outsourcing, bank-based IT Solutions and ensure expertise in IT officials.
- d) To implement the development of the IT infrastructure and hardware providing visionary leadership and sound management for the effective integration of information systems, resources and services in support of the Banking Business of Agrani Bank PLC.
- e) To provide leadership and direction to help effective, efficient and prudent HR development and training including the design of IT training programs collaborating in the planning and coordinating of information and communications technology services within the Bank.
- f) To take leadership in implementing a new core IT platform, managing existing systems and initiating changes that might be needed to conform to regulatory reporting requirements and effective MIS for the Bank.
- g) To play a key role in supporting the achievement of the business goals and to optimize the policies and procedures relating to IT operations: to diagnose potential areas of IT risk/exposure.
- To ensure effective data management and service and ensure statutory compliance of all IT services systems.
- i) To Implementation of various global standards like PCIDSS and ISO Certification.
- j) To ensure all types of compliance related to IT operations at home and abroad.
- k) To ensure all types of sustainable security like IT Operational security, Cyber security, Network security and Data security with the IT team.
- 1) To ensure periodic system Audit and vulnerability testing of all IT systems.

- m) To assess the Bank's existing IT strength by conducting a system audit of the IT system.
- n) To ensure smooth operation of all IT-enabled systems especially CBS as well as BACH, BEFTN, RTGS, IDTP and implement upgradation or new version releases.
- o) To Develop an effective strategic plan for CBS upgradation (Temenos T24 R09 to R20/Latest).
- p) To implement 1831 control points as on Bangladesh Bank's Guidelines on Core Banking Solution (CBS) features and controls.
- q) To advise and Instruct Hardware procurement with required specifications for CBS.
- r) To Take the initiative to establish the New Data Center with proper planning and designing.
- s) To Take the initiative to resolve Asset-Liability balance differences in GL, Balance differences in Consolidated Head Office GL and CRB-CRF Report, etc in the existing (R09) version.
- t) To Take the Initiative to turn up the ICT Division to adopt the Fourth Industrial Revolution (4IR) for the IT Sector.
- u) To develop a policy to identify cyber crime, fraud detection and effective measures to prevent it internally and externally.
- v) To evaluate, select, and manage relationships with external technology vendors and service providers.
- w) To negotiate Annual Maintenance Contracts (AMC) and Service Level Agreements (SLA) to ensure cost-effectiveness and high-quality service delivery and Monitor vendor performance and adherence to contractual obligations.
- x) Besides this, said Terms of Reference (TOR) will be included/changed/modified in accordance with the directions of the Board of Directors, Ministries, Bangladesh Bank and Management of the Bank from time to time.

The CITO will report & work in close consultation with the concerned Deputy Managing Director and Managing Director of the Bank.

Application procedure:

Interested candidates are requested to send the application to the General Manager, HR Planning, Deployment & Operations Division, Agrani Bank PLC., Head Office, 9/D, Dilkhusha C/A, Dhaka-1000 and soft copy to gmadmin@agranibank.org mentioning 'Application for the Chief Information Technology Officer (CITO)' in the subject line. The application must have detailed curriculum vitae with detailing (i) Name (Bengali & English) (ii) Father's Name (Bengali & English) (iii) Mother's Name (Bengali & English) (iv) Present address with contact number (v) Permanent address (vi) NID Number (vii) Date of Birth (viii) Age as on 30-11-2025 (ix) Educational Qualifications (x) Professional Qualifications (xi) Present Position with Basic & Gross pay (xii) Details of previous experience, along with 02 (two) recent Passport size photographs and photocopies of all educational and professional certificates with attestation.

Employed Candidates must apply through proper authority. Bank reserves the right to accept or reject any application or annual the process without assigning any reason.

General Manager

HR Planning, Deployment and Operations Division Agrani Bank PLC. Head Office, 9/D, Dilkhusha C/A Dhaka-1000.