


**AGRANI BANK LIMITED**  
**INFORMATION TECHNOLOGY & MIS DIVISION**  
**HEAD OFFICE (1<sup>st</sup> FLOOR)**  
**9/D, Dilkusha C/A, Motijheel, Dhaka - 1000.**  
**Phone: 88(0)-2-9570320, E-mail: dgmit.operation@agranibank.org**  
**Website: www.agranibank.org**

**Invitation for Tender**

01	Procuring Entity Name	Agrani Bank Limited	
02	Invitation Ref No. and Date	IT/OAMC/11/2020, 24/08/2020	
03	Procurement Method	Open Tendering Method (OTM)	
FUNDING INFORMATION			
04	Budget and Source of Funds	Agrani Bank's Own Fund	
PARTICULAR INFORMATION			
05	Tender Package Name	Annual Maintenance Contract (AMC) of Oracle Database for Agrani Bank Limited.	
06	Last date and Time for selling tender document	16/09/2020	Time: 5:00 pm.
07	Last date and Time of Submission of Tenders	17/09/2020	Time: 3:00 pm.
08	Date and Time for opening of tenders	17/09/2020	Time: 3:30 pm.
09	Name and address of the Office(s) selling tender document	Information Technology & MIS Division, Agrani Bank Limited. Head Office, 9/D, Dilkusha C/A, Motijheel, Dhaka - 1000, during office hours from 10.30 am to 5.00 p.m.	
10	Name & Address of the office(s) Receiving Tenders and Opening Tenders	Shahinoor Begum Deputy General Manager Information Technology & MIS Division Agrani Bank Limited. Head Office, 9/D, Dilkusha C/A, Motijheel, Dhaka - 1000. Ph: 880-2-9570320, Email: dgmit.operation@agranibank.org	
INFORMATION FOR BIDDER			
11	Eligibility	<ol style="list-style-type: none"><li>The bidder must be Gold Partner of Oracle Corporation and at least 05 years' Experience in the field of oracle database maintenance.</li><li>The bidder must have experience of minimum BDT 1,20,00,000/- (One Crore Twenty Lac) under single contract in the last five years on oracle database maintenance in BANK/NBFI or any govt. organization in Bangladesh.</li><li>The Tenderer should have minimum 02 (two) oracle certified engineers for maintenance of oracle database, Oracle Real Application Cluster, Oracle Active Data Guard, etc.</li><li>The Tenderer must have strong capability to support within 02 hours after reporting of the problem. Interim remedy solution should be provided with well-equipped service manned by adequately qualified technical personnel for maintenance and support for the proposed service.</li><li>The Tenderer should have sufficient support engineers to provide 24x7 customer support.</li><li><b>Bidders having experience on Oracle Database using Temenos T24 core banking Software will be given preference.</b></li><li>The bidder must have valid Trade License, VAT, AIT and TIN Certificate.</li><li>The bidder shall submit tender security amounting BDT 5,00,000/- (Five Lac) in the form of Pay Order issued by any scheduled Bank of Bangladesh in favor of Agrani Bank Limited.</li></ol>	
12	Price of Tender Documents	Tk. 5,000/- (Five Thousand) Non- refundable and to be furnished through Pay Order favoring "Agrani Bank Limited" from any branch of Agrani Bank Limited. The purchased original tender document must be submitted with the offer.	
13	Brief Description of the services		Tender Security (BDT)
	Procurement of Annual Maintenance Contract (AMC) of Oracle Database CSI # 19611731 for the period of 2020 to 2023 (3 years).		5,00,000/-
PROCURING ENTITY DETAILS			
14	Name of Official Inviting Tender	Shahinoor Begum	
15	Designation of Official Inviting Tender	Deputy General Manager	
16	Address of Official Inviting Tender	Information Technology & MIS Division, Agrani Bank Limited. Head Office, 9/D, Dilkusha C/A, Motijheel, Dhaka - 1000.	
17	Contact Details of Official Inviting Tender	Ph: 880-2-9570320, Email: dgmit.operation@agranibank.org	
18	A. The procuring entity reserves the right to accept or reject all tenders or annul the tender proceedings without showing any reason. B. The bank shall not be under any obligation to accept the lowest tender.		

  
(Shahinoor Begum)  
24.08.2020  
Deputy General Manager